



Animal Control

Regular

<http://www.springfieldcityhall.com>

~ Agenda ~

City Clerk

Thursday, December 14, 2017

3:30 PM

Ante Room

Call to Order

3:30 PM Meeting called to order on December 14, 2017 at Ante Room, City Hall, Springfield, MA.

Hearings

1. **Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107.**
2. **Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield.**

Animal control information pertaining to "Taz" Pit Bull type dog owned by Michelle Roman of 129 Lowell St., Springfield, MA 01107:

7/3/17:

A child was playing in the dog's yard. Child screamed and tried to jump fence. "Taz" grabbed his buttocks. Child fell, suffering minor bite to buttock's and abrasions from fall. ACO Sanborn investigated and the dog was placed in a ten day quarantine at home. Dog is current on rabies vaccination. Dog is not licensed.

10/20/17:

A child was playing in her backyard when neighbor's dog "Taz" got loose from his home and attacked her. Bites were to the left ribs and hip are. Bites were moderate to severe. The child was taken to ER via ambulance.

11/3/17:

The victim's mother (most recent bite) requested copies of animal control reports and requests a hearing to determine if the dog is dangerous.

11/14/17:

Michelle Roman licensed Taz.

Communication: Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107. (Hearings)

Date of Report: 07/04/2017

1. Case Number:
B17-001740

ANIMAL BITE REPORT

Rabies Control Investigation

Thomas J. O'Connor Animal Control

I. PERSON BITTEN	IDENTIFICATION	2. Name (Last, First) <i>[Redacted]</i>	3. Sex <i>male</i>	4. Age <i>[Redacted]</i>	DOB <i>[Redacted]</i>	5. Telephone <i>[Redacted]</i>	
		6. Address (No. & Street) <i>17 Chomura St. Ludlow</i>					
		7. Name of Parent or Guardian (if victim is a minor) <i>MICHAEL Pagan</i>			8. Address (if different)		
		9. Source of Information (Person or Office) <i>mom</i>			Victim Telephone - Other		
	EXPOSURE	10. Place of attack <i>129 Lowell St. Spfld</i>			11. Time and Date of attack Monday, July 03, 2017 <i>1900</i>		
		12. Circumstances of attack: <i>UNPROVOKED</i>					
		13. Location and description of wound(s) <i>BUTTOCKS, MINOR</i>					
	TREATMENT	14. Was wound treated? <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes Date: <i>7/3/17</i>			15. Wound treated by: <input type="checkbox"/> Self <input type="checkbox"/> Parent <input checked="" type="checkbox"/> Dr. <i>ER</i> Telephone		
		16. Details of wound treatment <input checked="" type="checkbox"/> Washed <input type="checkbox"/> Sutured			17. Anti-Rabies Treatment Recommended? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes By Whom?		
		18. Anti-Rabies Treatment Given? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes By Whom?			Telephone:		
19. Victim's Date of Birth			Victims SSN:				
MISC.	<i>CHILD PLAYING IN DOG'S YARD. CHILD SCREAMED + TRIED TO JUMP FENCE OUT OF YARD + TAZ GRABBED HIS BUTTOCKS. CHILD FELL, GOT ABRASIONS AND MINOR BITE TO KNEE END.</i>						
II. ANIMAL/OWNER	IDENTIFICATION	20. Animal Owner (custodian) <i>MICHELLE ROMAN</i>				Telephone <i>[Redacted]</i>	
		21. Address (No. & Street) <i>129 LOWELL ST</i>				(City) (State) (Zip) <i>SPRINGFIELD, MA 01107</i>	
		22. Type of animal <i>NEUTERED MALE, DOG</i>				<input checked="" type="checkbox"/> Owned <input type="checkbox"/> Stray <input type="checkbox"/> Wild Est. Age: <i>2y 6m</i>	
		23. Description: (Breed, color, etc.) <i>TAZ</i>				24. License Number Date From	
		25. Behavior <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> Normal <input type="checkbox"/> Abnormal				26. Prior Bites? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
	QUARANTINE	27. Vaccinated against rabies? YES Vet: <i>DAKIN</i> Vaccination Date: <i>3/4/17</i> Rabies Tag Number: <i>9984</i> <input type="checkbox"/> 1 Year Vaccine <input checked="" type="checkbox"/> 3 Year Vaccine					
		28. <input type="checkbox"/> Unable to locate animal <input checked="" type="checkbox"/> Animal Confined - HOME From Date: <i>07/03/2017</i> To Date: <i>07/13/2017</i>					
		29. If at owner's home, has Quarantine Agreement been signed? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <i>5 understands Responsibility</i>					
		30. Cause of Death <input type="checkbox"/> Illness <input type="checkbox"/> Injury <input type="checkbox"/> Euthanasia Date:					
		31. Quarantine released: Date: By:					
III. DISPOSITION OF ANIMAL	REVIEW	32. Veterinarian <input type="checkbox"/> Did see animal <input type="checkbox"/> Did not see animal				33. Head examination is <input type="checkbox"/> Requested <input type="checkbox"/> Not Warranted	
		34. Remarks:					
	LABORATORY	35. Head sent to Lab:		DATE	BY	TELEPHONE	
		36. Results <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> UNSATISFACTORY					
		37. Victim notified by: <input type="checkbox"/> Person <input type="checkbox"/> Phone <input type="checkbox"/> Mail Date: By:					
38. <input checked="" type="checkbox"/> Case Closed: Date: <i>7/14/17</i> By: <i>J SANBORN</i>							
39. Person Completing Form: <i>SANBORN, JULIE</i> Telephone: <i>413-781-1485</i>							

Communication: Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107. (Hearings)

Date of Report: 10/20/2017

ANIMAL BITE REPORT

Rabies Control Investigation

Thomas J. O'Connor Animal Control

1. Bite Number:
B17-001813

I. ANIMAL/PERSON BITTEN

IDENTIFICATION	2. Name (Last, First) [REDACTED]	3. ID # P034567	4. Sex <i>Female</i>	5. Age [REDACTED]	DOB	6. Telephone [REDACTED]
	7. Address (No. & Street) (City) (State) (Zip) 127 LOWELL ST SPRINGFIELD, MA 01107					
	8. Name of Parent or Guardian (if victim is a minor) RODRIGUEZ, LISSETTE (P034568) (CHILD)			9. Address (if different)		
	10. Source of information			Victim Telephone - Other		
EXPOSURE	11. Place of attack 127 LOWELL ST			12. Time and Date of attack October 20, 2017 10:00pm <i>8:40pm</i>		
	13. Circumstances of attack: UNPROVOKED					
	14. Location and description of wound(s): L RIBS/HIP, SEVERE					
TREATMENT	15. Was wound treated? <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes Date:		16. Wound treated by: <input type="checkbox"/> Self <input type="checkbox"/> Parent <input checked="" type="checkbox"/> Dr. <i>AMR</i> Telephone			
	17. Details of wound treatment <input checked="" type="checkbox"/> Washed <input checked="" type="checkbox"/> Sutured		18. Anti-Rabies Treatment Recommended? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes By Whom? <i>MR</i>			
	19. Anti-Rabies Treatment Given? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes By Whom?		Telephone:			
	19. Anti-Rabies Treatment Given? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes By Whom? Telephone:					
MISC.	My-Angel-Lee was playing in her back yard when her neighbors dog got loose from home and attacked her. Bites were to her left ribs and hip area. Moderate to severe, amr transport to baystate.					

II. ANIMAL/OWNER

IDENTIFICATION	20. Animal Owner (custodian) ROMAN, MICHELLE		21. ID # P033514	Telephone: [REDACTED]	
	22. Address (No. & Street) (City) (State) (Zip) 129 LOWELL ST SPRINGFIELD, MA 01107				
	23. Type of animal NEUTERED MALE, DOG	ID # A039807	<input checked="" type="checkbox"/> Owned <input type="checkbox"/> Stray <input type="checkbox"/> Wild	Est. Age: 2 YEARS	
	24. Description: (Breed, color, etc.) BLUE / WHITE PIT BULL TAZ		25. License Tag: Year: Expires:		
26. Behavior <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> Normal <input type="checkbox"/> Abnormal	27. Prior Bites? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>2nd Bite</i>				
28. Vaccinated against rabies? YES Vet: <i>Dakin</i> Vaccination Date: <i>3/4/17</i> Rabies Tag Number: <i>9984</i> <input type="checkbox"/> 1 Year Vaccine <input checked="" type="checkbox"/> 3 Year Vaccine					
QUARANTINE	29. <input type="checkbox"/> Unable to locate animal <input type="checkbox"/> Confined at TJO <input checked="" type="checkbox"/> Animal Confined - HOME From Date: 10/20/2017 To Date: 10/31/2017				
	30. If at owner's home, have quarantine guidelines been explained? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			31. Date sent to Animal Inspector/Board of Health	

III. DISPOSITION OF ANIMAL

REVIEW	31. Cause of Death <input type="checkbox"/> Illness <input type="checkbox"/> Injury <input type="checkbox"/> Euthanasia Date:				
	32. Veterinarian <input type="checkbox"/> Did see animal <input type="checkbox"/> Did not see animal		33. Head examination is <input type="checkbox"/> Requested <input type="checkbox"/> Not Warranted		
34. Remarks: <i>Taz alive and well 11/3/17</i>					
LABORATORY	35. Head sent to Lab: DATE BY TELEPHONE				
	36. Results <input type="checkbox"/> POSITIVE <input type="checkbox"/> NEGATIVE <input type="checkbox"/> UNSATISFACTORY				
	37. Victim notified by: <input type="checkbox"/> Person <input type="checkbox"/> Phone <input type="checkbox"/> Mail Date: By:				
	38. <input checked="" type="checkbox"/> Case Closed: Date: <i>11/3/17</i> By: <i>M.R.</i>				

9. Officer Completing Form: *M.R.*

Telephone: *413-781-1484*

Communication: Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107. (Hearings)

Activity Card

A17-042200-1 INV/BITE

Priority Level: 3

Total Animals: 1 Animal Type: DOG

Activity Address: 129 LOWELL ST

Activity Comment: BITE INVESTIGATION (SEE NOTES)

Caller Information:

A039807

Officer: P03035 SANBORN

Clerk: 111659

Call Date: 07/04/17 10:00 AM

New Date: 07/04/17 10:00 AM

Dispatch Date:

Working Date: 07/04/17 10:10 AM

Complete Date: 07/04/17 10:33 AM

Memo:

Result Codes:

1 RPRT

1 COMP

Communication: Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107. (Hearings)

Activity Card

A17-043918-1 INV/BITE Priority Level: 3 Total Animals: 1 Animal Type: DOG

Activity Address: 129 LOWELL ST

Activity Comment: TAZ GOT LOOSE FROM HOUSE AND BIT NEXT DOOR NEIGHBORS KID ON RIBS AND CHEST,

Caller Information:

A039807

Result Codes:
1 HQUAR

Officer: P02696 RIVERA

Clerk: MR

Call Date: 10/20/17 08:51 PM

New Date: 10/20/17 08:51 PM

Dispatch Date:

Working Date: 10/20/17 09:00 PM

Complete Date: 10/20/17 09:22 PM

Memo:

Communication: Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107. (Hearings)

Peebles, Pamela L.

From: Kelly, Caroline on behalf of TJO Info
Sent: Monday, November 06, 2017 10:19 AM
To: Peebles, Pamela L.
Subject: FW: Lissette Rodriguez 127lowell st spfld ma. To officer Rivera

From: Lissette Rodriguez [<mailto:aquafina.233@icloud.com>]
Sent: Monday, November 06, 2017 10:04 AM
To: TJO Info
Subject: Fwd: Lissette Rodriguez 127lowell st spfld ma. To officer Rivera

Sent from my iPhone

Begin forwarded message:

From: Lissette Rodriguez <aquafina.233@icloud.com>
Date: November 3, 2017 at 10:16:25 AM EDT
To: mriviera@tjoconnor.com
Subject: Lissette Rodriguez 127lowell st spfld ma

To whom may it concern I'm writing this letter requesting the report made on Friday Oct.20 2017 due to a dog attacking my daughter leaving her with several bites on her right side rib cage Fracturing three bones on rib cage and up to three Stitches on each bite over four bites that night she was playing outside with the rest of the kids from the neighborhood as she and the rest of the kids seen big dog escaping from owners house out owner gate kids begin to run my daughter was trying to run into our gate of our home dog came and dragged her out were he began to attack owner of dog couldn't get dog off my daughter so he began to beat the dog in its jaw eventually the dog let go of my daughter I proceeded to call the police and was rushed to the e.r were they said she had serious injuries . I hired a lawyer to proceed with this case so I need the report ASAP Thanks Sincerely, Lissette Rodriguez

Sent from my iPhone

Communication: Hearing on a Dog Owned by Michelle Roman, Residing at 129 Lowell Street, 01107. (Hearings)

500 Roosevelt Avenue History

11/04/11-Animal Control was contacted regarding two loose dogs on and around 500 Roosevelt. Both animals were impounded and later returned to owner Karoline Syner of 500 Roosevelt.

11/09/12-Animal Control was contacted multiple times on this evening for barking dogs. Owner Karoline Syner was issued a warning.

12/13/16-Animal Control was contacted about barking dogs at this address. On arrival all dogs were inside the home and only barked after an officer knocked on the door. The owner was not present but was contacted later that evening and advised of the barking ordinance.

10/5/17 & 10/6/17-Karen Stephenson emailed multiple times to request a nuisance dog hearing on the dogs at 500 Roosevelt Avenue for barking. The emails include her prior contact with Kathy Brown of the Springfield Police Department regarding this matter-please see attached emails for details.

As of 10/6/17 Karoline Syner has 3 dogs licensed at her address at 500 Roosevelt Avenue. All 3 dogs are current on rabies vaccination and spayed/neutered. Licenses are attached.

Chapman, Hannah

From: KAREN STEPHENSON <kstephenson490@comcast.net>
Sent: Friday, October 06, 2017 8:12 AM
To: Chapman, Hannah
Subject: 500 Roosevelt Avenue dog nuisance

Dear Officer Chapman,

There is so much about the dog situation next door that I forgot to mention just how pervasive this problem really is. Just now I went out to water the plants on my deck and the shepherd started barking immediately. This has become so "normal" to me that I don't even think of it any more. I just know that I am always on my nerves even when I am at home. Last night I was watching TV in my den upstairs. It got stuffy around 10 pm and I opened the window on the other side of the room (not the window facing the dog house). Immediately when the dogs heard the voices from the TV they started barking. This is another thing that happens all the time. Not only is my back yard, deck off limits to peace and quiet but even on the inside. Many a night I have had to take extra medication to sleep and put the fan on to muffle the noise. This really is a situation that is serious. My biggest fear is that if I can get this to a hearing and lose, she will get more dogs just to be vindictive. I guess that would just force me out of this house. I hope that does not happen because even if we are forced to leave this problem will still exist for the police to have to deal with with any new owner of 490 Roosevelt. Thanks again for your attention. Karen Stephenson

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

Chapman, Hannah

From: KAREN STEPHENSON <kstephenson490@comcast.net>
Sent: Thursday, October 05, 2017 3:05 PM
To: Chapman, Hannah
Subject: ongoing dog nuisance 500 Roosevelt Avenue, Springfield, Ma.

Dear Officer Chapman,

I moved to 490 Roosevelt Avenue, Springfield in July of 2007. The first bad encounter with the barking dogs occurred in December of 2007 when I had company here all day for the Christmas holiday. The people next door were not home all day. The dogs started to bark at around 2pm and barked non stop till around 9 pm. Being new we did not want to complain to them or make any waves. I am not sure when my first call to the police department was regarding the dogs. At first there was a beagle and a yellow lab. The yellow lab killed the beagle by biting him in the throat according to a neighbor. There was just the yellow lab until 9/2011 after the tornado. The neighbors (Syner) not sure of their spelling then got a German Shepherd puppy that died of a heart attack a few weeks later. Then they got another Sheperd called Cooper and that dog is next door at this time. Right now there is the Lab and the Shepherd and then they added a small dog last year. These people are in and out all the time. Their lifestyle does not seem to be compatible with animal ownership. They go away to their home at Cape Cod for an entire weekend and there are no cars in the driveway. One time I went up to Karoline (spelling?) and very nicely told her her dogs were a bad problem. Her response to me was "so you are telling me this now, why did you wait so long?" Since the police had already been there many times already she was fully aware that there was an issue. Her estranged husband Ritchie repeatedly apologized to me for the barking. I have been told that the amount of calls to the police department is "staggering". I know that TJ O'connor removed the Lab and the Beagle prior to 2011 because of barking non stop in the middle of the night. They may have been there more times and I am in the process of trying to obtain their records as well as the records from the police department.

A few years ago 2013, I was in contact with Kathleen Brown regarding this issue. Officer Vega had paid them a visit as well. Due to my health, I declined to request a hearing because things got quiet and stayed quiet for quite a few months. The police records will show when the barking started because that is when I started to call the police again. I have been told that these people have been fined as well but have no way of providing evidence to that but you may have them in your records.

I have been under doctor's care since 2012 for fibromyalgia, and anxiety. I moved to this home to purchase a hot tub to help me with pain issues. Since the dogs bark constantly when I am either on my deck or in my back yard, having the tub has not been an option for me. I have discussed the stressful impact of hours of barking and need to take sleeping pills to put me to sleep. Our den and my bedroom are on the wall that faces their home. The dogs bark from their deck which is about 20 feet away. I am the neighbor most impacted by these animals. I do know that the Richard Vear's have been hearing the nuisances and they are 3 doors up from me. The records indicated that other neighbors have called regarding this matter.

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

I would have like to just sell our home and move away but since the real estate values dropped that took away that option for us because we would have taken a huge financial hit. I cannot live not knowing if I will have a good night or a bad night any longer. I do not want to have my medications strengthened or need to take higher doses so my only alternative is to seek a court hearing to try to resolve this matter.

What bothers me the most is that I have been told that there are training collars available that stop dogs from barking as well as after some actions on my behalf there were periods of weeks and weeks the dogs were quiet so it is well within the power of the owners to stop the noise but seem to choose not to. They are fully capable of keeping these dogs quiet if they WANT TO.


I have not wanted to go forward in the past for fear of retaliation by this neighbor. I would not be surprised if they added more dogs to the mix and this has been the reason for my restraint. After speaking with both my doctor and attorney this past week I have been told by both that I cannot and should not accept this treatment which impairs my life from being peacefully consistent. This, for me, is a quality of life issue. I will send copies of emails from Ms. Brown after this one. I look forward to hearing from you and I sincerely hope that this can be dealt with. I even purchased a thing from the pet store that you can attach to a tree or fence to send a "signal" to the dog after it barks. This device cost me over \$50 and did not work. I do not want to try new medication or more medication, I do not want to be forced to move and my only alternative is to stick to my action of pursuing a hearing to get any help that I can from the authorities. Thank you for your attention to my matter.

Sincerely,

Karen A. Stephenson

490 Roosevelt Avenue

Springfield, MA 01118



Chapman, Hannah

From: KAREN STEPHENSON <kstephenson490@comcast.net>
Sent: Thursday, October 05, 2017 3:09 PM
To: Chapman, Hannah
Subject: Fwd: Re: 500 Roosevelt Avenue - Dog Nuisance

----- Original Message -----

From: Karen and Jim Stephenson <divadebt@hotmail.com>
To: "kstephenson490@comcast.net" <kstephenson490@comcast.net>
Date: October 5, 2017 at 2:34 PM
Subject: Re: 500 Roosevelt Avenue - Dog Nuisance

From: kstephenson490@comcast.net <kstephenson490@comcast.net>
Sent: Tuesday, June 18, 2013 3:31 PM
To: Karen
Subject: Fwd: 500 Roosevelt Avenue - Dog Nuisance

From: "Kathleen Brown" <KBrown@springfieldpolice.net>
To: kstephenson490@comcast.net
Sent: Tuesday, June 18, 2013 12:00:32 PM
Subject: RE: 500 Roosevelt Avenue - Dog Nuisance

I have consulted with other officers and Supervisors. Officer Vega is working on this... His phone number is [REDACTED]

Kathleen Brown

Springfield Police Department

Community Police Liaison

130 Pearl Street

Springfield, MA 01105

[REDACTED]

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

From: kstephenson490@comcast.net [mailto:kstephenson490@comcast.net]
Sent: Saturday, June 15, 2013 10:30 PM
To: Brown, Kathleen
Subject: Re: 500 Roosevelt Avenue - Dog Nuisance

Hello Kathleen:

Over the past weeks the dog issues is rearing its ugly head again. It is after ten pm and the dogs have been barking on and off for two hours. The same thing last night. I called the police last night but by the time they got here the dogs were quiet. I called again tonight and the dogs took a 20 minute break and are now barking again. Quite frankly, I do not understand how they can stand it. My husband goes to bed around 8 pm to get up at 3 am for work. I am under doctor's care for anxiety. My doctor is quite concerned about this matter. I take a pill each night so I can go to sleep but the dogs jack me up so now I am unable to relax.

An officer came to our home by mistake this past week to talk about the dog issue. He was very nice and we explained that it was not our house but the dogs next door. He told me that he would give it a couple of days since they were home before he went over them to talk to them about the matter. I am not sure if he has made contact with them or not.

Since I had a face to face discussion a few months ago it was calm over the winter. I approached Karoline (late fall around the time you and I had contact) very nicely and she was abrupt with me. What do you want me to do keep my dogs inside??? I told her I was not there to tell her what to do; merely that there is a problem. So she is aware there is a problem also the dogs were removed at least two times from my calls in past years. I can only assume that they do not wish to resolve this on an amicable basis. There have been numerous calls since 2007 so for sure they are fully aware.

I am willing to go to court if necessary. The officer that was here told me that the police department would be able to get me copies of all of the calls I have made to the police department to substantiate my case in court. I can only assume either they just don't give a darn or worse, this is payback or revenge so this leaves me to think that I have nothing to lose by going forward in court if need be.

I am at my wits end with this. I can assure you that I have not provoked these people except for my calls to the police department. My calls are only after at least an hour or more of the punitive barking. Our den is extremely close to their patio where the animals hang out. It is almost like the dogs are barking right under our den window and hard for me to relax and enjoy TV. Also my bedroom is on that same side of the house. I just cannot understand how people can be this stubborn and not understand that they need to do something with their dogs. I would be embarrassed should I have received one police call!

If only the police could get here and hear the dogs going at it. A few stiff fines might solve the problem but the police seem reluctant and I keep getting "well if we don't hear them we cannot respond". I understand this but there have been quite a few occasions that the barking was witnessed by police and citations were not given. I truly believe if they got a few citations, this nightmare would end. And now with the new thing barking for 35 minutes or so, taking a 20 minute break then starting. It is sporadic but constant over a period of a couple of hours. This makes it even harder to catch the dogs in the act. In the meantime it probably makes me look like I am lying. There are neighbors that have heard this and commented to me how bad it must be for us because it impacts them as well. These are people 2 houses away and 5 houses away!

Thank you for any assistance that you can come up with.

Sincerely,

Karen Stephenson



From: kstephenson490@comcast.net
To: "Kathleen Brown" <KBrown@springfieldpolice.net>
Sent: Friday, May 17, 2013 9:20:25 PM
Subject: Re: 500 Roosevelt Avenue - Dog Nuisance

Dear Kathleen:

The never ending problem since 2007 has reared its' ugly head again. The next door neighbors's dogs are barking uncontrollably for hours and this has happened several times. It started 3 weeks ago when a dog was barking around midnight for about an hour. The following week it was either a Thursday or Friday night barkathon for about 2 hours. Last week it was Friday with 2 hours (both these times are when I like it quieter from 7 pm on. Last night I called the police and they came and actually met up with my

next door neighbor and spoke with him so I know they are aware that this is going on again. Tonight it is 9:16 they have been barking for over an hour and I am sure the end is not in sight.

Any thing you can do with the dogs at 500 Roosevelt would be greatly appreciated. It has been better from November but now in May I guess they are lapsing into their old not caring about this ways again. I hope and pray for a final solution to this. Talking and being nice work for a while but then it starts over and over again. These people know they have a problem and I guess just don't care about it.

Thank you,

Karen Stephenson

From: "Kathleen Brown" <KBrown@springfieldpolice.net>
To: kstephenson490@comcast.net
Sent: Tuesday, November 13, 2012 3:12:43 PM
Subject: RE: 500 Roosevelt Avenue - Dog Nuisance

Thank you!!!

Kathleen Brown

Springfield Police Department

Community Police Liaison

130 Pearl Street

Springfield, MA 01105



From: kstephenson490@comcast.net [<mailto:kstephenson490@comcast.net>]
Sent: Tuesday, November 13, 2012 3:09 PM
To: Brown, Kathleen
Subject: 500 Roosevelt Avenue - Dog Nuisance

Dear Kathy:

I would like to thank you for taking the time to discuss the above-entitled matter with me. We have been residents of Springfield since July 2007 at 490 Roosevelt Avenue [REDACTED]. Our next door neighbor's barking dogs have been an ongoing issue since we have moved into our home. This problem has remained constant; however, the impact has varied from months of peace and quiet to periods of days where each evening the dogs bark for hours on end without stopping. I do not understand how it is physically possible for a dog to do this and I am quite amazed at their endurance!

This problem has also impacted our neighbors. I am aware of at least one other neighbor that has called the authorities to report it--Richard Vear who lives a few doors down from us. Most of the people in our direct vicinity are elderly, over 50 years of age or disabled.

Within the past 30 day period the barking has escalated to a point that I no longer wish to endure. I started to record the incidents in November:

November 1st-- the animals started after mid-night and barked constantly at least 4 hours. No calls to authorities were made by me.

November 3rd-- the dogs barked constantly from 7 p.m. to 10 p.m. The police were called twice once by me and then by Richard Vear.

November 9th-- the dogs barked constantly from 6 p.m. to 9:30 p.m. I called the police and I was referred to animal control. I then spoke to a lady at Thomas J. O'Connor that came by and left a citation. There were at least two nights (Fridays as I recall) in October where the dogs barked constantly from around 6 or 7 till at least 10 at night.

Over the years I have kept my calls anonymous because I did not want to have hard feelings with my neighbors that I believe are really nice people. Finally, on Saturday, November 10th, I spoke to Karoline about her dogs and explained that her dogs have been a problem for us since 2007; however, the problem has escalated to the point that I found it necessary to approach her. I spoke to Karoline cautiously telling her that I did not wish to cause problems and valued them as neighbors except for the issue of their

dogs. I told her of the various times the dogs got loose, jumped me and bark for hours non-stop.

The problems for us are severe because both our den and bedroom border on the outside patio from which the dogs bark from so it is like having barking dogs in your own yard right near your windows!

This past weekend was a holiday weekend and the neighbors were not home for the most part. In the past, this meant that the dogs would be barking non stop in the evenings. For some reason, when they are not home during the day, non-stop barking is not an issue. They bark at passersby or me in the back yard but stop after reasonable time passes. Noteworthy is that there was a remarkable improvement since I spoke directly to Karoline about the problem. I sincerely hope that my discussion resolved this once and for all. I would like to resume our friendly neighbor relationship once again.

I am prepared to request a hearing for nuisance dogs; however, I prefer to resolve this on an amicable basis. I am unsure of what you can do; but if there is something that can be expressed by you to them indicating consequences from a relapse, it would be greatly appreciated.

Once again I wish to thank all involved for their time and effort on our behalf.

Sincerely,

Karen Stephenson

490 Roosevelt Avenue

Springfield, Ma. 01118



Activity Card

A11-018848-1 STRAY/ROAM Priority Level: 3 Total Animals: 2 Animal Type: DOG

Activity Address: 500 ROOSEVELT AVE
Activity Comment: 2 DOGS LOOSE ON THIS PROPERTY NO ONE HOME

Owner Information:

P015970 KAROLINE SYNER
500 ROOSEVELT AVE
[REDACTED]

Caller Information:

P011689 VANESSA KRUPA
627 COTTAGE ST
SPRINGFIELD MA 01104
[REDACTED]

A019601

Officer: P011689 KRUPA Clerk: LAC

Call Date: 11/04/11 08:09 PM
New Date: 11/04/11 08:09 PM
Dispatch Date: 11/04/11 08:09 PM
Working Date: 11/04/11 08:10 PM
Complete Date: 11/04/11 08:16 PM

Result Codes:
1 IMPND

emo:

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

Activity Card

A11-018849-1 STRAY/ROAM Priority Level: 3 Total Animals: 2 Animal Type: DOG

Activity Address: 500 ROOSEVELT AVE

Activity Comment: 2 DOGS LOOSE ON THIS PROPERTY NO ONE HOME

Owner Information:

P015970 KAROLINE SYNER
500 ROOSEVELT AVE
[REDACTED]

Caller Information:

P011689 VANESSA KRUPA
627 COTTAGE ST
SPRINGFIELD MA 01104
[REDACTED]

A019602

Officer: P011689 KRUPA Clerk: LAC

Call Date: 11/04/11 08:09 PM
New Date: 11/04/11 08:09 PM
Dispatch Date: 11/04/11 08:09 PM
Working Date: 11/04/11 08:10 PM
Complete Date: 11/04/11 08:16 PM

Result Codes:
1 IMPND

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

emo:

Activity Card

A12-022818-1 INV/BARK Priority Level: 4 Total Animals: 1 Animal Type: DOG

Activity Address: 500 ROOSEVELT AVE
Activity Comment: AT LEAST 5 DIFFERENT CALLS FOR BARKING TONIGHT.

Owner Information:

P015970 KAROLINE SYNER
500 ROOSEVELT AVE
[REDACTED]

Caller Information:

P999902 LORI CHARETTE
627 COTTAGE ST 1
SPRINGFIELD MA 01104
[REDACTED]

Result Codes:
1 WARN

Officer: P999902 CHARETTE Clerk: EMV

Call Date: 11/09/12 07:41 PM
New Date: 11/09/12 07:41 PM
Dispatch Date: 11/09/12 07:41 PM
Working Date: 11/09/12 10:00 PM
Complete Date: 11/09/12 11:00 PM

Memo:

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

Activity Card

A16-039231-1 INV/BARK Priority Level: 3 Total Animals: 3 Animal Type: DOG

Activity Address: 500 ROOSEVELT AVE
Activity Comment: SEE NOTE

Owner Information:

P015970 KAROLINE SYNER
500 ROOSEVELT AVE
[REDACTED]

Caller Information:

P001767 KAREN STEPHENSON
490 ROOSEVELT AVE
SPRINGFIELD MA 01118
(413) 600- [REDACTED]

A019602

Officer: P999916 ORENSTEIN Clerk: 103711

Call Date: 12/13/16 10:00 AM
New Date: 12/13/16 10:00 AM
Dispatch Date: 12/13/16 10:00 AM
Working Date: 12/13/16 11:15 AM
Complete Date: 12/13/16 11:25 AM

Result Codes:
1 NOTIC

emo:

Stephenson called this morning and stated that she has been dealing with her neighbors dogs barking for the past several years and is no longer able to tolerate the noise. She stated the 3 dogs bark occasionally when the owners are home but bark for hours on end on the nights and weekends when the owners are not present. Stephenson stated she has discussed this with the owner Karoline Syner but no permanent resolution has occurred. Stephenson stated there have been hundreds of calls to the police about this issue and she is so fed up she is ready to sell her house or begin a law suit. She also stated she believes it is inhumane to let dogs bark the way that they do and that they do so because they are unhappy. I informed Stephenson that I would visit the address today and attempt to resolve the issue with the owner. I also informed her of her ability to request a nuisance dog hearing if she felt it necessary. She said that she would like to pursue a hearing and asked that I email her the information, which I did. Upon arrival to 500 Roosevelt I heard no barking until I knocked on the front door; I could see a lab type dog and a pomeranian type dog inside the home. There was no answer at the door so I left a notice. The three dogs are as follows-

- "Dia": Older (Tracker states "46") neutered lab, rabies current until 10/26/16, 2016 license 3638,
- "Cooper": 5 year old spayed German Shepherd, rabies current until 1/14/17, 2016 license 3639,
- "Lylie": 5 year old spayed Mini Poodle, rabies current until 1/12/17, 2016 license 3640.

HLO

2/15/16-Owner called TJO; Karoline Syner at [REDACTED] I explained to her reason of our visit. She blamed her neighbors dog for the barking but does accept that her German Shepherd barks anytime someone walks by the house.-EM

Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

City of Springfield
Office of the City Clerk
2017 Dog License

Date: 05/25/2017

Invoice #: 32344

KAROLINE SYNER
500 ROOSEVELT AVE
SPRINGFIELD, MA 01118

Tag #: **3802** Dog Name: **COOPER**
 Gender: **SPAYED** Breed: **GERMAN SHEPHERD**
 Age: **6.0** Color: **BLACK / TAN**
 Phone: **781-738-1111** Rabies Exp: **01/12/2020**

This License expires on 03/31/2018

License Fee	5.00
Late Fee	0.00
	0.00
Total	5.00

In accordance with provisions of Massachusetts General Laws Chapter 140 and the City of Springfield Code, 2012, as amended, Chapter 110 a license is hereby issued to the person named above to keep the dog herein described for one (1) year from the first day of April of each year. Each dog is numbered and registered as required by said laws, for which the required payment has been paid

RABIES

RABIES - Rabies is a disease caused by a germ in the saliva of a "Mad" dog. The germs enter the body through the wound made when a rabid animal bites another animal or person.

SYMPTOMS - Rabies may appear in either the dumb or the furious form. The symptoms are not constant, but as a rule dogs with DUMB RABIES are very RESTLESS. The eyes taken on a peculiarly bright appearances, with dilated pupils. The dogs may be more AFFECTIONATE than usual. The throat and jaws gradually become paralyzed so that MOUTH HANGS OPEN, saliva DROOLS out, and the tongue seems to be in the way. There is difficulty in swallowing. Frequently these symptoms lead to the mistake of thinking the animal has a BONE CAUGHT in the throat. The dog may snap at imaginary objects.

Dogs affected with the FURIOUS form of RABIES become IRRITABLE and restless, SNAPPING at people or other animals. They will chew up foreign material such as rugs, pieces of clothing, or wood. They try to get out of the house to run. If confined, they will TEAR at objects and, if they break loose, will RUN AIMLESSLY for miles, snapping and biting at any moving objects crossing their path.

In both forms of rabies, there is a peculiar high pitched and HOUND LIKE HOWL. The end comes when the dog is exhausted, the legs become paralyzed, and the dog dies in a stupor. RABIES NEVER APPEAR AS SUDDEN CONVULSIONS OR FITS.

IF A DOG BITES A PERSON - Do NOT kill it. Confine the dog and call a veterinarian. The dog should be kept under observation. If it remains well, there is no danger of rabies to animals or persons bitten; if it has rabies, definite symptoms and death will occur within the two weeks' period of restraint that is required. If the dog is killed at once, you may never know whether or not it was rabid.

ALL PERSONS BITTEN BY OR INTIMATELY EXPOSED TO RABID ANIMALS SHOULD BE GIVEN ANTI-RABIC TREATMENT

City of Springfield Regulations of Dogs

- The license period shall be from April 1 of each year to March 31 of the next year, for all dogs' six (6) months of age. COST: Male/Female \$25 - Neutered/Spayed \$5
- The City Clerk shall not grant such license for any dog unless the owner thereof provides the City Clerk with either a Rabies Certificate or has been certified exempt from such provision as outlined in MGL c. 140 § 137 or 137A. See also Chapter 110-2. All the license fee shall be increased by five dollars (\$5) on the first day of June and each succeeding month.
- Restraint (leash) law is 24 hours. All Animals, with the exception of sterilized cats, shall be kept under restraint when in public. Dogs must be on a leash not more than 6 feet long, except in cases where the dog is under voice control of that person and that the person has a leash in his possession or a fenced-in area or pen. FINE \$50
- All Kennels shall be licensed by the City Clerk on April 1 of each year and shall be limited to the numbers as set forth in Chapter 110-3.
- Keeper of dog who refuses to answer or answer falsely to having a dog on the City Census. FINE \$25
- Owner or Keeper of dog who refuses to remove waste or fecal matter. Owner or Keeper of dog who refuses to turn over to dog officer any dog that has not been licensed after April 1st of any year; or for any dog that a fine has not been paid or hearing requested within 21 days. FINE \$50 per day

PENALTIES - ANIMAL WASTE Violation - Non-Criminal

1st Offense in calendar year	\$50
2nd Offense in calendar year	\$100
3rd or subsequent offense in calendar year	\$300

Massachusetts Department of Public Health
 250 Washington Street - Boston, MA 02108
 617-624-6000

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If a dog is permanently removed to another town a transfer license must be secured in such town. Every dog six months or over must be licensed and tagged.

This license is granted subject to conditions that the dog herein described shall be controlled and restrained from chasing or harassing live stock or fowl.

City of Springfield
Office of the City Clerk
2017 Dog License

Date: 05/25/2017

Invoice #: 32345

KAROLINE SYNER
500 ROOSEVELT AVE
SPRINGFIELD, MA 01118

Tag #: **3803** Dog Name: **KYLIE**
 Gender: **SPAYED** Breed: **MINATURE POODLE**
 Age: **6.0** Color: **WHITE & GOLD**
 Phone: [REDACTED] Rabies Exp: **01/12/2019**

This License expires on 03/31/2018

License Fee	5.00
Late Fee	0.00
	0.00
Total	5.00

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Communication: Nuisance Dog Hearing on 3 Dogs Owned by Karoline Syner of 500 Roosevelt Avenue, Springfield. (Hearings)

City of Springfield
Office of the City Clerk
2017 Dog License

Date: 05/25/2017

Invoice #: 32346

KAROLINE SYNER
500 ROOSEVELT AVE
SPRINGFIELD, MA 01118

Tag #: **3804** Dog Name: **TIA**
 Gender: **NEUTERED** Breed: **LAB**
 Age: **47.0** Color: **YELLOW**
 Phone: **[REDACTED]** Rabies Exp: **10/10/2019**

This License expires on 03/31/2018

License Fee	5.00
Late Fee	0.00
	0.00
Total	5.00

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